



HIMACHAL PRADESH

Police Headquarters, Nigam Vihar, Shimla – 171002

| Web : hppolice.gov.in

RAISING AWARENESS

Various social media platforms e.g. Facebook, Twitter & Instagram were used regularly and effectively to enhance awareness of general public to contain the Corona pandemic. Government orders /notifications/ precautions/Do's and Don'ts were also put up for wide publicity. To keep a strict vigil on the activities related to the unwarranted/ fake news on social media, regarding the on-going COVID-19, dedicated cyber cells worked tirelessly in each district as well as at a state level round the clock. Through the cyber cell of this State, a close watch was kept on the persons kept under home quarantine. In addition to above, a video was prepared/released by DGP every day to aware the general public about COVID-19 pandemic as well as to boost the morale of people and officials working in the front line.



Surveillance

Regular and frequent surveillance was carried out through UAVs during lockdown/curfew in various places for breach/violation of section 144CrPC.

Assisting seniors and others in distress

Senior citizens and other people of the state were given a facility to inform about their grievances/ requirements through ERSS11 helpline round the clock. On receipt of any grievance through this

helpline, prompt action was taken by the police and necessary police assistance was provided. The citizens were also made aware of the social distancing norms and help was also provided for the same.



Help on other Humanitarian Grounds:-

Besides routine duties, Police personnel did their best to serve the nation on other humanitarian ground also. They also served food to the needy and medicines were provided to the patients.

Reporting-

As per the direction of MHA, six hourly reports violation of lockdown/curfew were sent by the office. In order to collect and submit timely and real time reports, an online app was developed which allowed generation of proper data on violation of curfew, registration of FIRs etc. could be generated for future reference.

COVID Control Room

A specially setup COVID control room operated round the clock manned by staff from Communications and Technical services wing of HP Police which connected with all the Nakkas, Police Station, Police posts and District Police Control room through radio frequency. Calls were received 24X7 on the helpline numbers issued by district

administration and queries of the people regarding issuing of curfew passes, emergency movement, quarantine violation etc. were resolved.

Facilitating Supply of Essential Medicines:-

For maintenance of supply of essential medicines with wholesale retailers and facilitating supply of essential medicines to the people in need, a WhatsApp group was created with all wholesale dealers as members.

Helping the infirm

Essential medicines required for critically ill patients were supplied at the doorstep of people with the help of staff of concerned police station. Similarly, facilitation of supply of Tibetan medicines for cancer patients to different parts of the country was ensured by the nodal officer.

All the medicine retail shops were asked to report to the BBN Police in terms of sale of their medicines related to ILI symptoms and complete record was compiled in the evening by the police obtained from the medicine retailers. The result was that health department was quickly and efficiently able to detect the people who were developing symptoms related to CORONA and they were given prescribed treatment.

Transportation arrangements for Migrant Workers:

The state witnessed sudden mass exodus of people from the industrial hubs for UP and Bihar. Police personnel ensured orderliness in transportation arrangements made by various agencies for migrant labourers departing back to their hometowns in UP/ Bihar. All were helped in filling their registration for going to UP through the NIC link and phone on 1100 (CM Helpline). 50000 pamphlets were distributed in the jhuggi/jhopris to make people aware about the online registration for trains and buses. For departure of migrants who had registered on the online like of the HP state, buses were arranged and migrants were guided to buses in an orderly manner.

Online passes for free inter-state movement:

Online paper less system of passes generation for free inter-state movement of industrialists from Tricity to Baddi. Applicants have to apply on the website http://bit.ly/BBN_MOVT. Similarly online paper less system for recording the details of the people who are returning from outside the state in the HP State from the borders of the Police District Baddi. An online link has been developed to record the details of the people who are returning from the

various states which is <http://bit.ly/HPPCOVID19>. More than 26000 people have been entered since the start of the lockdown in the database.

Home Quarantine Surveillance-

The department developed an effective system of home quarantine surveillance. With real time information and a COVID Control app installed in the mobiles of the people enabled police to monitor the movement of quarantined persons. The information on quarantine violation reflected in control centre on the Google Maps and immediately a police jawan was dispatched to either warning against or registering an FIR under the relevant provisions.



Veterans Pitch

Use of services of retired Army men for Thikri Pehras and stationary sentry duties in the shelter homes and quarantine centres. Retired Army men who volunteered to assist the police were engaged with duty outside shelter homes and quarantine centres.

Regular Flag Marches:

Route marches were taken out by the police regularly in the various areas to make people aware about precautions of COVID-19. The police also

INDIAN POLICE RESPONSE TO COVID - 19

educated the shopkeepers on social distancing protocols in sabzi mandis and groceries shops. Regular Peace Committee Meetings were organized by the police in the communally sensitive areas to maintain peace and harmony when returnees from a particular religious congregation tested positive for COVID.



TWITTER

Himachal Pradesh Police @himachalpolice Apr 3
Una police COVID Warriors Rapid Action Team consisting of Una police personnel and men from 1st IR Battalion, Bangarh.



Himachal Pradesh Police @himachalpolice Apr 2
Please Applaud their dedication and commitment to serve the society

