

GOA

Police Headquarters, Near Azad Maidan, Panaji, Goa - 403001 | Web : citizen.goapolice.gov.in

oa police wore masks, gloves and applied sanitizer on their hands to fight the invisible enemy.

Their avowed task was to keep people indoors and when permitting them outdoors, to enforce and advise them to observe social distancing.

Since it was going to be a long drawn battle, we decided to adopt persuasive policing by using the existing skills of Goan Police officers in the field of art, culture and Music. They were motivated to write, compose and sing songs with Corona preventive messages embedded in them. Appropriate infographics with COVID-19 specific preventive steps were also designed.

They approached religious leaders to record their appeal urging people to stay indoors. The Archbishop of Goa and Daman was kind enough.

## PERSUASIVE METHODS — FROM LATHI TO MIKE

Periodic announcements were made through PCRs and local police.

While patrolling, the megaphones and loudhailers of police vehicles were used. Coupled with the extensive media coverage the announcement started paying dividends as instances of people coming onto the streets started to decline.

Catchy infographics were published via print and social media highlighting social distancing. The social media cell worked round the clock to popularize these Infographics through various social media platforms.

Innovative Lyrics on 'Social Distancing' written and sung by police officers were written and sung by police officers. Goa police officers unleashed their creativity and conveyed the message in the form of melodious songs. DSP Sammy Tavares and PSI Diego Gracias were the first officers who started the trend. Later other officers also joined in when

LPC Bhakti Devidas from Vasco Railway PS and LPSI Sapna Gawas from Colva PS played a few popular tunes.

Circulation of recorded messages by celebrities helped change the perceptions of many people. Accepting the request of Goa police, these celebrities reached out to public in Goa through informative videos recorded by them at their respective places.

Actors Anil Kapoor, Suniel Shetty, and Bhumika Chawla urging people to remain inside and cooperate with Goa Police.

Appeal was made by Goa Police to religious leaders from different faiths who then urged people to stay indoors. The Archbishop of Goa and Daman was kind enough to accept our request to record a message. Other religious leaders also came forward and appealed to the people. The holy month of Ramzan was observed in the months of April-May with all its enthusiasm and fervor respecting the lockdown quidelines and maintaining social distancing.

No tolerance was shown to the ones violating the lockdown and hence putting their own and other people's life in danger. Drone surveillance was used to keep a check on the same.

## **Proactive Outreach to Vulnerable Sections**

Goa police gave priority to the vulnerable sections of society and channelized its manpower and resources accordingly.

Visit by Police Inspectors/ Beat Constables to Old Age Homes& Orphanages

Police reached out on regular basis to various Old Age homes and orphanages. Senior citizens shared their anxiety and apprehensions and the same were addressed. The visits were always accompanied with sharing of food items and other essentials and medicines.

## **INDIAN POLICE RESPONSE TO COVID - 19**

## Reaching Out to Stranded Tourists/ Foreigners

A special cell was constituted to facilitate movement of stranded tourists and foreigners. The cell was able to make a departure of more than 6000 foreigners to their respective countries.



Locating and facilitating migrant labourers to State-Run Shelter Homes

There were more than ten thousand (10,000) migrant labourers who got stranded in Goa. The police reached out to them at all the thirteen government shelter homes. The migrant workers were medically screened and sent to their respective states by maintaining social distancing on buses and trains.

Various NGOs were roped in to strengthen our efforts. They helped us in the form of their contribution with food and grocery items, reaching out to migrant labourers and senior citizens.