



# CENTRAL RESERVE POLICE FORCE

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**C**RPF was actively deployed to maintain the law and order and enforce the lockdown in tandem with local administration in various parts of the country. In addition, the humane work by the force to reach out to the most vulnerable and economically weaker section of the society, drew much appreciation and accolades from all sections of society. In many instances the CRPF personnel contributed generously from their salary voluntarily to help the needy. While the CRPF personnel carried out the humanitarian work in places of their deployment, their families were carrying out similar work in CRPF Group Centres via the CRPF Family Welfare association.

## CRPF AAHAR FEEDING THE HUNGRY

The institutions of the CRPF distributed food packets and dry ration in their areas of responsibility to cater to the needy sections of society particularly the daily workers, villagers, migrants from one city to another, senior citizens, divyang etc. This distribution was carried out in all the states where CRPF was present ranging from Delhi where the Force has its headquarters, to the most remote and troubled regions of Dantewada, Chhattisgarh. In one such distribution drive one lakh kg rice was distributed by 211 Battalion CRPF in Raipur, Chhattisgarh.



## DISTRIBUTING PROTECTIVE ITEMS AND GEARS

To help the Corona warriors and local in this fight against Corona virus, CRPF institutions distributed sanitizers, soaps, sanitizer pumps, masks, gloves etc. On several occasions, the CRPF personnel were sanitized in the marked areas to avert the threat of COVID-19 spread among the civilian population.



## MANUFACTURING PROTECTIVE PRODUCTS

Many institutions in CRPF started making PPE kits, masks, and even hand sanitizers to be used by health professionals and other Corona warriors. Joining the initiative, the CRPF Family Welfare association also manufactured masks and sanitizers to create and distribute stock of these necessary articles.



### AWARENESS

CRPF actively spread awareness required to fight Corona virus by diverse means available. To stress the importance of social distancing, the CRPF band made several videos in the form of engaging songs underlining the importance of staying at home, washing hands, social distancing etc. These videos were very well received on the three social media platforms of CRPF viz. Twitter, Facebook, and Instagrams. Stressing the importance of correct way to wash hands, videos made with the help of a dye was widely appreciated. In places, where the force personnel were deployed on active duty, they spread awareness by means of lectures, loudspeakers etc.

To engage the younger generation and enable them to utilize their creativity, a poster making contest themed on the battle against COVID-19 was launched for school children across the country with a monetary reward as encouragement. The challenge received an overwhelming response in the form of informative posters marked with creativity and concern. The posters were liked and shared on social media with great enthusiasm.



### CRPF FAMILY WELFARE ASSOCIATION

While the personnel dedicating themselves to the service of the nation and its people, their families residing in more than 40 group centres spread across the country devoted themselves to do their bit under the aegis of CRPF Welfare Association-an association of the families of the CRPF personnel. The association distributed food packets, masks and hand sanitizers, among the needy and deprived sections of the society. The association in Delhi contributed a total of one lakh surgical 3-Ply masks to the All India Institute of Medical Sciences. The masks were manufactured in-house at the Northern sector of CRPF and met the industry standards. The regional CWA, GC CRPF Bangalore also took up manufacturing Personal Protective Equipment (PPE)

kits and face masks in association with National Institute of Mental Health and Neurosciences (NIMHANS), Bengaluru.



### HELPING PEOPLE IN DISTRESS

The force made unstinting efforts to render all possible help to people in distress. People have shown confidence in calling CRPF during the times of emergency. On several such occasions, the force personnel went beyond the call of duty to aid the fellow citizens. On numerous occasions, the bravehearts of CRPF donated blood when it was most urgently and immediately required. The CRPF personnel responded in case of blood needed for Thalassemia patients and these in need of the rare blood groups. A CRPF doctor removed 30 metallic staples overdue from femur operation of 79-year-old Mrs Eapen in Patna. Mrs Eapen had requested CRPF for help, as she was unable to go out due to her frail health and the nationwide lockdown. Her U.S.-based sons were unable to reach her amidst the unprecedented crisis. Reacting to the call of a distressed father of a five-day baby who needed an urgent heart operation, the CRPF arranged for the same.

### PERSONAL CAPACITY

All the CRPF personnel made a humble contribution of their one-day salary to the PM Cares Fund. Many CRPF personnel on leave who were not able to join their duty amid the lockdown have conducted welfare activities for the needy in their locality.

### THE MADADGAAR INITIATIVE

Previously focused on catering to the needs of residents of J&K, the Madadgaar helpline broadened its reach and opened a nationwide helpline to help the citizens of India. Be it any issue relating to food, health care, medical emergency, administrative help or a crisis, the citizens could reach Madadgaar. To resolve the issues, the Madadgaar takes help of the nearest CRPF unit deployed in the area where the help has been sought or liaisons with the civil authorities to help the citizens in need. Since, the nationwide helpline was opened the Madadgaar helped citizens in medical cases in more than

1100 cases and has facilitated the distribution of more than 15000 food packets. Furthermore, the Madadgaar provided information to the citizens through their various platforms. It reached out to the families of the CAPF personnel and rendered yeoman service to the citizens in need. From helping deliver medicines in remote areas of Nandurbar, Maharashtra for a mentally challenged girl to rendering medical help in Sitamarhi, Bihar to providing assistance to a man getting married in Moradabad, Madadgaar impressed all.

The CRPF Telemedicine Service was launched in the wake of the COVID-19 crisis. It linked persons in need of medical advice to the CRPF medical officers for online counselling. The service was widely used by the separated families facing problems due to the lockdown.

दिनांक 04/04/2020 को सोशल मीडिया के माध्यम से सी0आर0पी0एफ0 के उच्च अधिकारियों को सूचना मिली कि आरिफ नाम का एक युवक जो मुंबई में चौकीदार की ड्यूटी करता है वह जम्मू एवं कश्मीर केन्द्र शासित प्रदेश के जम्मू सम्भाग का रहने वाला है। उस युवक के पिताजी को ब्रेन हेमरेज हो गया था इसलिए वह साईकिल पर ही मुंबई से जम्मू के लिए निकल पड़ा तथा गुजरात पहुँचने पर उसे रोक लिया गया।

युवक के घर के पते की जानकारी मिलते ही सी0आर0पी0एफ0 के उच्च अधिकारियों द्वारा नजदीकी 72 बटालियन, के कमाण्डेंट को तुरन्त युवक के पिता की मदद करने के लिए कहा गया। 72 बटालियन के कार्मिक एम्बुलेंस को लेकर उपरोक्त बीमार व्यक्ति के घर पहुँचे। मरीज के घर पर पहुँचने पर यह पाया गया कि उनकी स्थिति काफी गम्भीर बनी हुई है तथा घर का कोई भी व्यक्ति कुछ बोलने की स्थिति में नहीं था। 72 बटालियन के कार्मिकों ने तुरन्त जिला अस्पताल, राजौरी में उन्हें भर्ती कराया। ईलाज के दौरान जब 72 बटालियन के कार्मिकों को यह लगा कि मरीज की हालत चिन्ताजनक बनी हुई है तो उन्होंने उच्च अधिकारियों को स्थिति से अवगत कराया।

श्री जुल्फीकार हसन, विशेष महानिदेशक, जम्मू एवं कश्मीर डीवीजन को मरीज की हालत की जानकारी मिलने पर, उनके द्वारा मरीज के लिए तुरन्त एयर एम्बुलेंस की व्यवस्था की गई मरीज जीएमसीएच, जम्मू में भर्ती करा

दिया गया। जी0एम0सी0एच0, जम्मू में भर्ती के दौरान सी0आर0पी0एफ0 के द्वारा मरीज के दवाइयों एवं खाने-पीने के साथ, मरीज के साथ आए परिजनो के खाने-पीने की व्यवस्था भी की गई।

मरीज की हालत में ज्यादा सुधार नहीं होने के कारण जी0एम0सी0एच0, जम्मू के डॉक्टरों द्वारा बताया गया कि मरीज का ईलाज यहां संभव नहीं है, तब सी0आर0पी0एफ0 के उच्च अधिकारियों द्वारा एम्बुलेंस का इन्तजाम किया गया तथा सी0आर0पी0एफ0 के 166वीं वाहिनी के डा0 अमित कुमार को नियुक्त करते हुए उनकी देख-रेख में मरीज को जी0एम0सी0एच0 जम्मू से रेफर करा कर पी0जी0आई0, चण्डीगढ़ के लिए भेजा गया। इसके बाद पी0जी0आई0 के डॉक्टरों द्वारा उपरोक्त मरीज का ऑपरेशन किया गया। मरीज का सफलतापूर्वक ऑपरेशन होने के बाद, उनका बेटा जो मुम्बई से चण्डीगढ़ पहुंच गया था, उसके रहने एवं खाने-पीने की व्यवस्था 51वीं वाहिनी, सी0आर0पी0एफ0 के द्वारा की जा रही है।

मरीज के बेटे आरिफ द्वारा केन्द्रीय रिजर्व पुलिस बल का तहेदिल से धन्यवाद किया गया। उन्होंने कहा कि यदि उसके पिताजी को समय पर सी0आर0पी0एफ0 के मददगार हेल्पलाईन सेल द्वारा सहायता नहीं पहुंचाते तो उसके पिताजी आज जीवित नहीं होते।

### TWITTER

SHARAN @sharan\_warrior1 Jul 7

Assistant Commandant Veena of #240Bn helped a man reach hospital in Guwahati, who was on his way to hospital 15 kms away with his son on his back. @CAPF54048648@crpfindia@AmitShah@jivisha\_singh@ANI@crpf\_srinagar

